

TERMS & CONDITIONS FOR THE GARNIER AMBRE SOLAIRE HAWAII COMPETITION
(the "Promotion")

These terms and conditions (these "**Terms and Conditions**") prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials relating to this Promotion. Entry / claim instructions are deemed to form part of the Terms and Conditions and by participating or entering the Promotion, you will be deemed to have accepted and be bound by the Terms and Conditions. Please retain a copy of these Terms and Conditions for your information.

1. THE PROMOTER: Garnier, a trading division of L'Oréal (UK) Limited, White City Place, 187 Wood Lane, London, W12 7SA.

2. ELIGIBILITY: This Promotion is open to United Kingdom (England, Wales, Scotland, Northern Ireland) legal residents only aged 18 years or over, excluding employees of the Promoter, their immediate family, those living in their same households (whether or not related) associated agents, or any other third party directly associated or professionally connected with the Promotion. Entrants must have a mobile phone that is on a mobile network that permits them to send 5-digit short code messages.

3. PROMOTIONAL PERIOD: The Promotion opens at 00:00 (UK time) on 7th May 2025 (the "**Entry Open Date**") and closes at 23:59 (UK time) on 1st July 2025 (the "**Entry Closing Date**") (together, the "**Promotional Period**").

4. HOW TO ENTER:

- a. Purchase any 2 x Garnier Ambre Solaire products (each an "**Ambre Solaire Product**") in any UK Boots store or online at <https://www.boots.com/> during the Promotional Period. **Please retain instore or online receipt from eligible purchase.**
- b. Text **HAWAII** followed by a space, and your full name and postcode to **85100** during the Promotional Period. You will then receive a text message to the mobile phone you have texted from.
- c. Click on the link provided in the returned text message and upload a photo of your purchase receipt for your Ambre Solaire Products (the "**Purchase Receipt**") by the

Entry Closing Date. Only one photo can be uploaded in your entry and such photo should show the date of purchase and evidencing each Ambre Solaire Product purchased.

- d. Max 1 entry per person in total during the Promotional Period. For the avoidance of doubt only one unique mobile number will be accepted per person, and a person can use such mobile number to enter only once. A mobile number can only be used by one entrant. The Promoter reserves the right to determine, in its sole and absolute discretion, whether an entrant has already submitted an entry and to disqualify any subsequent entries or prize entitlement.
- e. No third party, trade or bulk entries. Do not enter on behalf of another person. Entries via third parties, consumer groups or syndicates, entries by macros or other automated or manual means and entries which do not satisfy the requirements of these Terms and Conditions in full will be disqualified. If it becomes apparent in the reasonable opinion of the Promoter that any entrant or the entrant's household is using any means to circumvent this condition such as, and without limitation, fraudulently falsifying data, using multiple addresses, using identities other than their own, using multiple mobile phones, sharing receipts, using any other automated means in order to increase that entrant's entries, or otherwise acting dishonestly, fraudulently or otherwise in violation of these terms, such entrant will be disqualified, and any prize entitlement will be void.
- f. Entry is by text message from a mobile phone only. Messages are charged at network provider's standard network rate, but there is no charge to the entrant for the returned bounce back text message. Texts to shortcodes are not usually included in any text inclusive packages. Please check with your network provider if you are not sure of your standard network rate. Users on virtual mobile networks may not be able to text the short code. Please check with your network provider. Text lines are open 24 hours from the Entry Open Date until the Entry Closing Date. Ask the bill payer before texting. If you text after the Entry Closing Date, you will not be entered but you will be charged. Take care when entering the text code; the Promoter is not responsible for mistypes, and you may be charged at a higher rate if you text an incorrect shortcode or keyword which is charged at a different rate to your network provider's standard network rate. If you are unable to send a text, please check with your network operator first. For technical issues only, call the technical helpline on 0333 335 3351 between Monday and Friday from 9.30am (UK time) to 5pm (UK time)

excluding public holidays. Standard rates and charges from your mobile network provider will apply for calls to this number. The Promoter does not accept responsibility for entries or claims that are delayed or not received due to transmission, network, technical, connectivity or software problems or any other reason beyond the Promoter's control. Proof of complying with the How to Enter requirements will not be accepted as proof of entry.

- g. Internet access is also required to upload your Purchase Receipt. Standard rates and charges of your mobile network provider for such internet access will apply if the webpage is accessed via mobile phone.
- h. Entry will be confirmed with a 'Thank You' response on the web page displayed when you upload your Purchase Receipt. There is no charge to the entrant for this message.
- i. No responsibility can be accepted for entries that are incomplete, illegal, misdirected, late, lost due to technical reasons, corrupted, delayed or not received for whatsoever reason.

5. PRIZE FUND AND PRIZE FULFILMENT:

- a. There is 1 x prize of a 5-night stay in Kauai, Hawaii for 2 x adults and 2 x children under 16. At least one adult on the trip must be aged 21 or over. Where any person going on the trip is aged under 18, they must have prior parental or guardian permission to travel. The prize includes:
 - Return economy flights (including all applicable airport taxes, fees, and duties) from either Belfast, Edinburgh, London and Manchester airport (subject to availability) to Lihue Airport, Kauai, Hawaii.
 - Car hire of a standard 5-seater car, for 6 days including GPS navigation hire (pick up/drop off of the hired car from Lihue Airport, Kauai, Hawaii)
 - 5 nights' (4*) hotel accommodation in Kauai, Hawaii with daily breakfast, based on one quadruple occupancy room for two adults and two children under 16.
 - Private surfing lesson (1.5 hours) at Po'ipu Beach : Includes private instructor and equipment (includes: long-sleeve rash guard shirts, booties for foot

protection and soft, safe surfboards). Minimum age for the surf lesson is 5 years, the maximum weight is 235 lbs (c. 107 kg).

- Kauai Farm train ride (4 hours): Includes 2.5 mile train ride through Kauai farm, plantation and orchard walk and lunch. Includes non-alcoholic beverages.
 - Private Hula class (allow 1 hour) in Kapa‘a, Hawaii: Includes professional instructor and hula skirt.
 - Private guided tour Of Kauai’s South & West Shore (6 hours): Includes pickup and drop-off from meeting point, private guide, entrance fee to Waimea Canyon State Park, visits to locations including Waimea Canyon, Waimea Bay, a coffee farm and Hanapepe Town. Excludes food and beverages.
 - Luau Experience with dinner and Lei greeting (2.5 - 3 hours in Kapa‘a, Hawaii. Includes Lei greeting, torch lighting ceremony, hula kahiko performances, and a 3-course buffet dinner with soft drinks and alcoholic drinks.
 - Travel Insurance. Travel insurance is subject to restrictions and the terms and conditions of the insurance provider. It is the responsibility of the winner and/or their companions to meet any additional costs relating to obtaining insurance cover for any pre-existing medical conditions and for any additional costs as may be specified where the winner and/or their companions are aged 70 or over.
- b. The prize is for 2 x adults (one aged 21 or older) and 2 x children under 16, all of whom must travel together in both directions at the same time. All usual booking terms and conditions for flights apply. The flight tickets forming part of the prize cannot be applied to the cost of any previously purchased reservations or other miscellaneous charges.
- c. Accommodation will be selected by the Promoter’s booking agent at their sole discretion.
- d. The prize is valid for 12 months from the date of winner notification, and all travel must be completed within that timeframe. The winner must provide the Promoter’s booking agent with three preferred travel dates (in three separate months) no later than six weeks prior to departure. Prize cannot be taken between 21st December 2025 – 2nd January 2026 (inclusive), or UK bank holidays and is subject to availability. The trip must include a Saturday night stay.

- e. Car hire: the named driver must be aged 21 or over, with a full driving licence with no penalty points or disqualification and such licence must have been held for over one year. Any drivers aged 25 or under, or with less than three years' since the issue of their driving licence, may need to pay a supplementary cost for car rental. The Promoter shall not be responsible for such cost. EU, Australian or New Zealand licence holders may require an international driver's licence or other paperwork. A credit card (not a debit card) in the name of the driver with available funds (value advised upon booking) will be required for all drivers by the car rental company in order for the driver to collect the car. Any additional costs associated with fuel, authorising one or more additional drivers, and any additional equipment such as baby seats are excluded from the Prize Package and must be paid for by the driver.
- f. The prize does not include domestic ground transfers, transport to and from the departure airport, meals and drinks, excursions, attractions, treatments, visas (including ESTAs), personal expenses, incidentals, gratuities, telephone calls, fuel, tolls, or any other personal expenses not specifically stated in these Terms and Conditions. Any additional expenses and associated costs incurred during the trip that are not specifically stated in these Terms and Conditions will be the responsibility of the winner and their guests.
- g. A credit or debit card for incidentals will be requested by the hotel at check-in and either the winner or one of the guests must possess and travel with a valid credit or debit card.
- h. The winner and their guests must all be in possession of a valid passport for the duration of the trip. The winner and their guests are responsible for obtaining any other documentation required for travel to, and entry to, the prize package destination, including visas. Any necessary visas are the responsibility of the winner and guests. All travellers will require a passport valid for at least 6 months **from** the date of travel. Non-European Union passport holders may be required to have passport validity for six months **beyond** the duration of the trip.
- i. Organising valid passports is the responsibility of the winner and their guests, and prize excludes any visas. UK Passport holders travelling to Hawaii in the United States of America are required to have a valid ESTA (Electronic System for Travel Authorization) from the US Embassy. The winner and their guests must apply for their

ESTA as soon as travel is confirmed. Please note that anyone without an ESTA will not be allowed to board the plane in the UK or be deported from the US upon arrival without exception. It is the winner and guests' responsibility to arrange and comply with the ESTA visa requirements of the US. Approval is at the discretion of the US Embassy and the Promoter cannot be held responsible for this being rejected.

- j. The winner and their guests are responsible for obtaining appropriate vaccinations and inoculations for foreign travel. The winner is also personally responsible for any VAT, national and/or local tax liabilities incurred in claiming or using the prize.
- k. Children must be always accompanied by a supervising adult (a parent or legal guardian) on all tours and experiences. If the parent or legal guardian is not a guest of the winner, their participation must be at their own expense.
- l. Winner and their guests travel at their own risk.
- m. Where applicable, any modifications to the prize (for example, once issued, date or routing changes to flights, or date changes to accommodation) will be at the winner's own expense.
- n. The prize package inclusions are subject to availability. Where any of the stated inclusions are unavailable, the Promoter's booking agent will offer suitable alternatives of equal value.
- o. Prize is as stated and is non-exchangeable and non-transferable. There is no cash or other alternative to the prize in whole or in part.
- p. By participating in the Promotion, entrants agree that the prize is awarded on an "as is" basis, and that neither the Promoter nor any of its subsidiaries or affiliate companies make any representations or warranties of any nature with respect to the prize.
- q. The Promoter reserves the right to replace the Prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.

6. WINNER SELECTION:

The winner will be the first valid entry (one that is complete, eligible, properly submitted and received before the Entry Closing Date) independently drawn using a random number generator within 14 working days of the end of the Promotional Period.

7. WINNER NOTIFICATION AND WINNER VERIFICATION:

- a. The winner will be notified via text message to the phone number from which their text message entry was sent within 14 working days of the Entry Closing Date and asked to email the Promoter's agency within 14 days of notification with relevant details to claim their Prize. If the winner does not respond to the notification within the first 7 days, another text message will be sent. If the winner does not respond within a further 7 days, the winner forfeits their prize, prize entitlement will be withdrawn, and the Promoter reserves the right to conduct a further random draw to award the Prize to another eligible entrant.
- b. It is the winner's responsibility to provide correct, up-to-date details when claiming their Prize for their Prize claim to be processed. The Promoter cannot be held responsible if the winner fails to supply accurate or complete information which affects prize acceptance or delivery of their prize.
- c. The Promoter reserves the right to verify the winner is eligible to enter and win the Promotion and may carry out its own investigations (either itself or through a third party acting on its behalf) to do so. The winner may be requested to provide to the Promoter proof of name, age and address and the Promoter may request a copy of the winner's ID. If a winner is found to be ineligible or where there are reasonable grounds to believe there has been a breach of these Terms and Conditions, the Promoter reserves the right to withdraw Prize entitlement, request the return of any prize already awarded and select, at random, an alternative winner from all other eligible entrants to receive the prize.
- d. The Promoter does not accept any responsibility in the event a winner is not able to accept their prize.

8. DELIVERY OF PRIZE

The winner will be contacted within 14 working days of prize claim by a third-party agency to arrange booking of their prize package. If the winner refuses or is unable to book their prize package, the Promoter reserves the right to conduct a further random draw to award the Prize to another eligible entrant.

9. LIMITATION OF LIABILITY:

Entry to the Promotion is at the entrant's sole risk. To the fullest extent permitted by law, the Promoter, its agents, suppliers and distributors hereby excludes and shall not have any liability to any entrant or third party in connection with or arising out of this Promotion howsoever caused, including for any losses, costs, expenses, injuries, claims, forfeited prize, damages, disappointment and other liabilities (whether in contract, tort (including negligence) or otherwise) incurred or suffered whatsoever as a result of or relating to participation in this Promotion or the prizes, provided that nothing herein shall operate so as to limit or exclude our liability for personal injury or death caused by the Promoter's negligence. No compensation for loss of earnings will be paid by the Promoter for participation in any aspect of this Promotion. For the avoidance of doubt, this clause shall also apply in respect of any prize provided by a third-party provider.

10. DATA PROTECTION:

Entrants' personal data submitted in connection with the Promotion (including name, address, email or other data) will be kept secure and only used in line with the Promoter's privacy policy (<https://www.loreal.com/en/uki/pages/group/privacy-policy-uki/>) and these Terms and Conditions. By entering the Promotion, entrants acknowledge that their information may be used by the Promoter and its suppliers to administer the Promotion. The Promoter may contact entrants by SMS or other means in relation to the Promotion but will not send entrants any marketing communication unless entrants have also agreed to this or the Promoter has another lawful basis for the communication. To find out more about how we use and protect your personal data, as well as your privacy rights visit <https://www.loreal.com/en/uki/pages/group/privacy-policy-uki/>

11. INTELLECTUAL PROPERTY

- a. Promoter shall own all the copyright and other intellectual property rights in the entries and any other materials (whether visual, oral or written) generated during the various stages of this Promotion, in perpetuity and on a worldwide basis for use at Promoter's sole discretion including, without limitation, use in advertising, other media, press releases, editorial and promotional activity, point of sale material, Promoter's websites, third party websites (including Facebook, Instagram, Twitter and YouTube), newsletters and e-newsletters.
- b. Accordingly entrants assign to Promoter any copyright and other intellectual property rights which exist in their participation in this Promotion and irrevocably waive any moral rights that could vest in them (which shall include their name, location and age) under the Copyrights, Designs and Patents Act 1988 or otherwise, and undertake to do all things necessary immediately on Promoter's request to effect or confirm any assignment in this paragraph.

12. USE OF ENTRY CONTENT

Any entries which do not comply with the How to Enter Requirements or the Eligibility Requirements, or which contain any third party intellectual property without prior informed consent from the rights holder, or which violates or infringes another's rights, including but not limited to privacy, publicity, or which contain any abusive, inappropriate, offensive or obscene language or imagery will be disqualified. Examples of language/images considered to be inappropriate, offensive or obscene, include (but are not limited to) any message/image which contains: (a) swearing; (b) comments or actions which appear to be discriminatory of any person, company or group of individuals, for example comments of a racist, sexist or homophobic nature; (c) comments or actions which promote bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age (d) sexual innuendo, sexual language or sexual acts, actions or gestures; (e) promoting any illegal unlawful activity such as drug use; (f) content which is tortious, defamatory, slanderous or libellous; (g) any message that appears to be an advertisement or solicitation to buy; and (h) any materials (whether written or visual) that directly or indirectly relate to Promoter's competitor brands or that show any intention of promoting any brand other than Promoter brand.

13. WALT DISNEY SPECIFIC TERMS

- a. The Walt Disney Company, and each of their respective parent, affiliates, and subsidiaries are not responsible for the promotion, administration or execution of the travel package, or prize promotion.
- b. The Walt Disney Company is not a so-called “sponsor,” “administrator” or “prize provider.”
- c. The Walt Disney Company, its parent, related, affiliated and subsidiary entities and their respective officers, directors, agents, employees and assigns shall be released and discharged from any and all legal claims, losses, injuries, illnesses, demands, damages, actions, and/or causes of actions that arise out of and/or are in any way related to the prize travel package, the receipt, use and/or enjoyment of the prize travel package, or prize-related activity including, without limitation, travel, or the prize promotion.

14. GENERAL:

- a. Promoter’s decision is final and binding. No correspondence will be entered into. Entry deems acceptance of these Terms and Conditions.
- b. Instructions provided at the point of entry form part of the Terms and Conditions of this Promotion. In the event of a conflict, these Terms and Conditions take precedence.
- c. The Promoter reserves the right, at its sole discretion, to eliminate or disqualify any entries or entrants that it regards as being in breach of these Terms and Conditions or the spirit of the Promotion. Those who try and circumvent the entry process and/or entry instructions by any method, will be disqualified and any prize award will be void. The Promoter reserves the right to disqualify an entrant or winner that in its absolute discretion could bring the Promoter into disrepute.
- d. The Promoter reserves the right to cancel, amend, withdraw, terminate or temporarily suspend this Promotion in the event of any unforeseen circumstances or technical reason outside its reasonable control (including suspected or actual fraudulent or misleading practices or other breaches of these Terms and Conditions), with no

liability to any entrants or third parties but will use all reasonable endeavours to avoid consumer disappointment. Such circumstances include, but are not limited to: industrial action, civil unrest, fire, flood, storms, earthquakes, acts of terrorism, acts of war, governmental action or any other event that is beyond the control of the Promoter.

- e. The Promoter takes no responsibility for entries that are delayed, incomplete or lost due to technical reasons or otherwise.
- f. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to winner notifications or prizes. The Promoter or their agencies will not be responsible for the non-inclusion of entries, including any such failure which is within the control of The Promoter or their agencies.
- g. It is the responsibility of the entrant to provide their correct, up-to-date details when entering the Promotion and/or confirming acceptance of the prize in order for their prize to be processed. Any personal information and/or information given either in the entry process or otherwise must be truthful, accurate and in no way misleading. The Promoter cannot be held responsible for a winner failing to supply accurate information which affects prize acceptance or delivery of their prize. Promoter reserves the right to disqualify entrants if they have supplied untruthful, inaccurate or misleading personal details and/or information.
- h. The surname and county of the winner will be made available to anyone who requests it by emailing Hawaii@loveprizes.co.uk referencing the name of the Promotion within 4 weeks of the Entry Closing Date. Entrants may request their surname and county are not published in the event they win by emailing Hawaii@loveprizes.co.uk before 23:59 (UK time) on 1 July 2025. Please note the Promoter is required to provide a winner list (including details of the winner if they have opted out) to the Advertising Standards Authority if requested.
- i. If any clause or provision of these Terms and Conditions is declared by a court to be illegal, invalid or unenforceable, this declaration shall not affect the validity and enforceability of any other clause or provision within.
- j. The application and interpretation of these Terms and Conditions shall be governed by the laws of England and Wales and the courts of England and Wales shall have

exclusive jurisdiction in relation to any dispute concerning them.